

Crew Tip Portal

Last Modified on 04/16/2025 11:36 am MDT

Approved tips may be viewed in the Crew Portal which is a separate website from the vPOS application. The Crew Portal link is saved in the Browser icon on the FlyTab or you may enter this URL in a computer browser: <https://fft.i-soms.com>

A Retail inMotion (RiM) email address is required to access the portal; therefore, generic RiM emails were created for each user. These emails are only valid for accessing the portal.

The email will be your own Frontier email. The generic password to be used upon the first login is **Abcd1234**.

Login: FrontierEmail@FlyFrontier.com (example: JaneSmith@FlyFrontier.com)

Password: Abcd1234 (changed upon initial login)

1. From the menu on the left side of screen, select **Gratuity**. It may be highlighted by default.



1. Ensure vPOS is highlighted as well.
2. Click on the Gratuity Per Crew Member link.
3. Enter the date range you want to view.
4. Under **Crew**, select your employee number.
5. Under **Flight Number**, select a specific flight you want to view or leave blank for all flights.
6. Select, **Show Report**.

The report will display, showing the flight number of the tips, date, flight origin, flight destination, QTY sold (number of items sold), and the total tips earned.

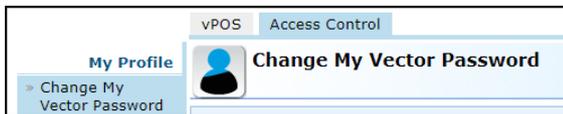
Flight Number	Sector Date	Flight Origin	Flight Destination	Qty Sold	Total Tip
F91421	01/10/2021	ORD	LAS	238.10	10.85
F92013	02/10/2021	CLE	LAS	243.84	20.84
F92016	02/10/2021	LAS	CLE	7.15	0.65
F92085	03/10/2021	SLC	LAS	43.75	0.00
F92139	03/10/2021	IAH	LAS	87.25	0.00
F92144	03/10/2021	LAS	IAH	21.00	0.00
F91420	04/10/2021	LAS	ORD	71.35	3.35
F91421	04/10/2021	ORD	LAS	50.69	3.69
F92016	04/10/2021	LAS	CLE	138.75	11.75
F92139	04/10/2021	IAH	LAS	114.58	3.83
F92144	04/10/2021	LAS	IAH	32.00	4.25
Total:				1048.4600	59.2100

A full sales report is also available on the Crew Portal; however, it displays all sales and does not differentiate the approved and declined sales and tips.

1. From the menu on the left side of screen, select **My Sales**.
2. Enter the date range you want to view.
3. Leave **Flight Base** blank.
4. Under **Flight Number**, select a specific flight you want to view or leave blank for all flights.
5. Under **Product**, leave blank unless you want to see how much of one product you have sold.
6. Select **Show Report**.

Change Password

Select the **Access Control** option if you need to change your password.



RiM Helpdesk

If you encounter issues with the vPOS app, contact the RiM helpdesk at **888-270-1510**.