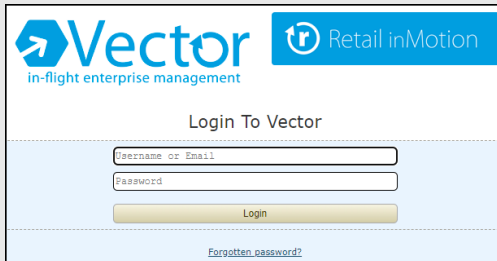


# Crew Tip Portal

Last Modified on 04/02/2026 3:42 pm MDT

Approved tips may be viewed in the Crew Portal which is a separate website from the vPOS application. The Crew Portal link is saved in the Browser icon on the FlyTab or you may enter this URL in a computer browser: <https://fft.i-soms.com>

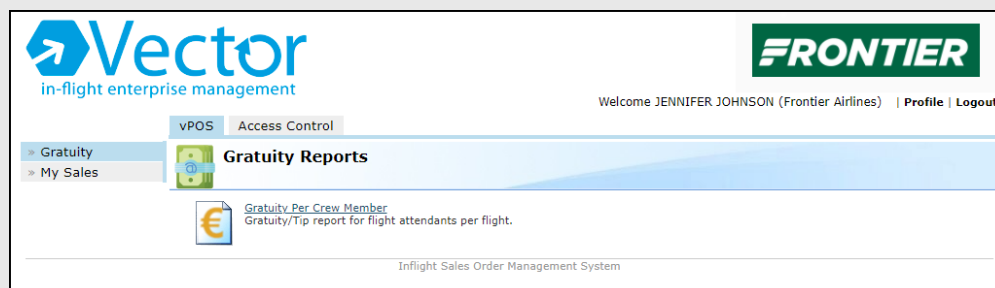


The email will be your own Frontier email. The generic password to be used upon the first login is **Abcd1234**.

**Login:** [FrontierEmail@FlyFrontier.com](mailto:FrontierEmail@FlyFrontier.com) (example: [JaneSmith@FlyFrontier.com](mailto:JaneSmith@FlyFrontier.com))

**Password:** Abcd1234 (changed upon initial login)

1. From the menu on the left side of screen, select **Gratuities**. It may be highlighted by default.



1. Ensure vPOS is highlighted as well.
2. Click on the Gratuities Per Crew Member link.
3. Enter the date range you want to view.
4. Under **Crew**, select your employee number.
5. Under **Flight Number**, select a specific flight you want to view or leave blank for all flights.
6. Select, **Show Report**.

The report will display, showing the flight number of the tips, date, flight origin, flight destination, QTY sold (number of items sold), and the total tips earned.

| Flight Number | Sector Date | Flight Origin | Flight Destination | Qty Sold  | Total Tip |
|---------------|-------------|---------------|--------------------|-----------|-----------|
| F91421        | 01/10/2021  | ORD           | LAS                | 238.10    | 10.85     |
| F92013        | 02/10/2021  | CLE           | LAS                | 243.84    | 20.84     |
| F92016        | 02/10/2021  | LAS           | CLE                | 7.15      | 0.65      |
| F92085        | 03/10/2021  | SLC           | LAS                | 43.75     | 0.00      |
| F92139        | 03/10/2021  | IAH           | LAS                | 87.25     | 0.00      |
| F92144        | 03/10/2021  | LAS           | IAH                | 21.00     | 0.00      |
| F91420        | 04/10/2021  | LAS           | ORD                | 71.35     | 3.35      |
| F91421        | 04/10/2021  | ORD           | LAS                | 50.69     | 3.69      |
| F92016        | 04/10/2021  | LAS           | CLE                | 138.75    | 11.75     |
| F92139        | 04/10/2021  | IAH           | LAS                | 114.58    | 3.83      |
| F92144        | 04/10/2021  | LAS           | IAH                | 32.00     | 4.25      |
| Total:        |             |               |                    | 1048.4600 | 59.2100   |

A full sales report is also available on the Crew Portal; however, it displays all sales and does not differentiate the approved and declined sales and tips.

1. From the menu on the left side of screen, select **My Sales**.
2. Enter the date range you want to view.
3. Leave **Flight Base** blank.
4. Under **Flight Number**, select a specific flight you want to view or leave blank for all flights.
5. Under **Product**, leave blank unless you want to see how much of one product you have sold.
6. Select **Show Report**.

### Change Password

Select the **Access Control** option if you need to change your password.



### RiM Helpdesk

If you encounter issues with the vPOS app, contact the RiM helpdesk at **888-270-1510**.