Passport Changes - Name or Gender

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If a Flight Attendant needs a new passport due to a name or gender change, the Flight Attendant must send an email to the following distribution:

- Base Leadership (example: MCO.Inflight@FlyFrontier.com)
- Human Resources: F9PeopleSupport@FlyFrontier.com

Human Resources will work with the Flight Attendant step-by-step to update all systems with their new name or gender.

Important: During the time the Flight Attendant is without their current passport and awaiting their new passport, they will be placed on the Restricted Cities List and must follow all applicable rules outlined in the sections above while on the Restricted Cities List.