On the Job Injury/OJI

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If you are injured on duty or on a layover, please call Crew Scheduling as soon as possible if you cannot report or continue operating. Then please promptly call your Inflight base leadership or the Regional After-Hours Emergency line found on the myfrontier.org Inflight page in the upper lefthand corner. They will send you the appropriate documents and provide you with a Nurse line to triage your condition, even if you are not submitting a claim.

Always call to document the injury and protect yourself should you need protection. If you miss an assignment, you must be seen by a Designated Health Care Provider the same day. Missing an appointment or not visiting a health care provider on the same day as reporting an OJI absence to CS, you may disqualify the claim.

You must submit your OJI forms to OJIFRONTIER@FLYFRONTIER.COM within 24 hours of the start of your missed assignment. Missing any of these steps may forfeit any protections under OJI. If you have questions about missing recodes not observed on your CATS (Flica may not update for closed bid months), please contact OJIFRONTIER@FLYFRONTIER.COM for review.

Unfortunately, Inflight Dependability has no active step in the OJI review or recode approval process. Please always include your Base, First and Last name and Employee number in the subject line of your request. Sending questions to Inflight Dependability.