

Emergency Drop (EMR)

Last Modified on 10/11/2024 3:14 pm MDT

Flight Attendants should follow the normal call out procedure to Crew Scheduling immediately whenever you are unable to report for duty.

We always recommend that you attempt to drop/trade trips via Flica to avoid needing to apply for an EMR. An EMR is never guaranteed and based on the narrative of the need and documentation provided.

Please follow up with Inflight Dependability by submitting your EMR requests within 24 hours of the start of your missed assignment through the appropriate channel to Inflight Dependability. If the EMR with verifiable documentation for EMR need is always required, such as a police report, towing receipt, AAA invoice, etc.

For EMR, if you wish to use unscheduled vacation time for pay/credit, you must submit an email to FgFAPAYROLL@FLYFRONTIER.COM as soon as possible to ensure timely processing of payroll. Unfortunately, if you do not contact CS, you may be forfeiting EMR eligibility for resulting in a No Show.

Medical events for yourself or eligible family members will be directed to apply for a LOA through our Leave department or authorized LOA management service provider.
