Positive Space Travel for Commuters

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Positive Space (COBUS) commuter listing creation in ID90 will be accessible on Frontier flights beginning Friday, February 23, 2024 for an extended trial period for travel dates from March 1, 2024 through September 15, 2024.

Registered commuters will be provided an opportunity to book Positive Space Company Business (COBUS) travel exclusively on Frontier flights from cities within 180 miles of your residence and assigned crew base.

Please find below instructions for booking positive space travel through the ID90 site:

- 1. Log onto www.idgotravel.com/login webpage or the IDgo app a.
 - a. If you do not see the COBUS ADMIN tab on the "Flights" page, please log completely out of ID90 and back in.
 - b. If you continue to not see the tool after logging back in, please check your CATS page to ensure you are registered as a commuter.
- 2. Click on Flights on the top menu.
- 3. Click on the COBUS ADMIN tab.
- 4. Under Reason for Travel, select Company Business and enter your Employee ID number. a. Be sure you are using your 6-digit employee number.
- 5. Enter your route and date.
- 6. Select yourself as the passenger.
- 7. Select Economy as Booking Class, Positive Space as Entitlement, and PG as Priority Code.
- 8. Search for flights.
- 9. Select flight and continue booking flow.

IMPORTANT - If you are not going to use a Positive Space booked flight, the reservation must be canceled as it is holding a confirmed seat from revenue seat inventory. To cancel, log into ID90 website, on the upper right-hand corner, click on Trips then Flights, and then COBUS. Click on the PNR you wish to Modify/cancel to cancel the flight. If you have checked in, you will need to contact the Travel Department or speak with an airport agent to be unchecked before canceling. Failure to cancel reservations you are not using may result in corrective action up to and including termination.

IMPORTANT – To ensure your access has been added to your account, please log completely out of ID90 and back in before the first booking. If COBUS is still not displaying, please check your CATS page to ensure you are registered as a commuter. Once confirmed as registered, then you will confirm with F9 Corporate Travel team, that the commuter's record is posted. <u>Registering as commuting from your base to your same base, does not meet the requirement as a commuter.</u>

A few reminders about the PS Commuter Program:

- Flights may be booked Positive Space Company Business (COBUS) through IDgo (instructions below) for commuting travel exclusively from March 1, 2024 through September 15, 2024.
- Flights may only be booked Positive Space to/from your home/residence airport and your assigned

base/domicile (including any necessary connecting flights if nonstops are not available).

- Flights may only be booked Positive Space for the exclusive purpose of getting to work/base and back to your home residence after your assignment to cities within 180 miles of your residence and assigned base location. Positive Space booking may not be used for any leisure travel or to other bases.
- Flights may only be booked Positive Space on flights with available or open seats and may not overbook/oversell for a sold-out flight.
- Flights may only be booked Positive Space for the crewmember; no other eligible travelers may be booked positive space.
- Crewmembers must follow all requirements included in the commuting provision of the Collective Bargaining Agreement.
- Frontier Airlines will be monitoring travel and any appearance of misuse of Positive Space Company Business (COBUS) travel as a violation of Frontier's Employee Handbook and subject to disciplinary action, up to and including termination.
- As this is a privilege, No Call No Shows, failure to communicate commuting issues or failing to communicate inability to report for duty sufficiently prior to report time, as prescribed in the Collective Bargaining Agreement, will not be tolerated and may result in having the PS privilege removed from the employee for the duration of PS program.
- International Commuting is subject to tax that must be paid immediately, or the reservation will autocancel due for non-payment and is the responsibility of the employee. Fees may be paid online at Flyfrontier.com or on the Frontier Airlines passenger app immediately after creating the reservation. Team members will not be reimbursed for any international taxes and fees, nor for DV8's from an International DH to their home.