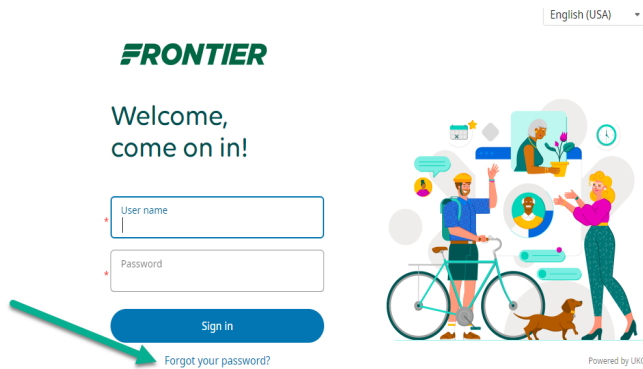


# Self-Service Password Reset

Last Modified on 09/01/2023 10:29 am MDT

Have you ever forgotten your UKG Pro (Ultipro) password and needed to set a new one?

The Frontier Technology Team would like to remind you that you can reset your UKG Pro (Ultipro) password without a call to the IT Help Desk. This is a very easy process that is located on the sign-in screen. Please see below:



Simply go to the website <https://n22.ultipro.com/Login.aspx?ReturnUrl=%2> and click on the link, Forgot your password? From there, follow the prompts and the self-serve system will enable you to change your password.

No longer do you have to call and wait on hold with the IT Service Desk just to reset your UKGPro (Ultipro) password. Instead, you can now do this for yourself from any internet enabled device!

After September 1, 2023, the IT Service Desk will no longer offer password services for Frontier accounts and will instead direct callers to this website. Help Desk will also no longer be changing passwords in Schoox.

*Note: Schoox uses Single Sign On, so you use your regular Frontier credentials to get into the platform.*

