

ProSafeT Mobile Application

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The ProSafeT app is used for safety reporting for Incident, Medical and ASAP incidents and may be accessed by clicking on the pre-installed mobile application on the FlyTab's home screen.

1. Open app and enter the Activation Key: **4D25-BE28-93CA-8088**
2. Click **Activate**.
3. Frontier Airlines should display.
4. Tap **Login**.
5. You should be routed to the Multifactor Authenticator where your Frontier Active Directory (AD) username (as an email) will need to be entered along with your password and authenticator code. You will need to access your personal cell phone for the authenticator approval/code.

The mobile application works very similarly to the ProSafeT website. The **Homepage** displays the forms available and any recent submissions. To access a form, click on the blue button containing the form name. To view forms that have been started and awaiting form submission, click the **In Progress** icon at the bottom of the screen.

Technical Support

For technical issues, use the Support portal to submit a help ticket. You can access through **Your Account Profile** (username) or use this link: <https://support.prosafet.com>

For issues with accessing ProSafeT, contact the Frontier IT Helpdesk at 720-374-4400 (select option 2 twice) or email helpdesk@flyfrontier.com.
