## Inflight Experience Update: New Quality Assurance and Recognition Ride Program -Laura T. Rush

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Hello everyone, and thanks for tuning in to our fourth edition of Inflight Experience Update. This edition will unveil the new Quality Assurance and Recognition Ride (QAR) program along with the relaunch of the other recognition programs including newly designed anniversary pins and certificates.

https://vimeo.com/536119445/501586706e