

# FAA Certification Card

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Flight Attendants are required to have a FAA Certificate Card. To order a replacement or update your address access the [faa.gov](https://www.faa.gov) website.

## Order Replacement

There is a small fee to order a replacement card. The online ordering process takes about 7 to 10 days for processing. The website contains an address for requesting a replacement by mail, but that process is expected to take 4 to 6 weeks.

1. Open the [www.faa.gov](https://www.faa.gov) webpage.
2. Under the **Licenses and Certificates** tab, select **Airmen Certification**.
3. Select **Replace an Airmen Certificate**.
4. You will need to know your FAA Certificate number which may be requested from Inflight Training via email [InflightTraining@flyfrontier.com](mailto:InflightTraining@flyfrontier.com)

You can also access the Replace an Airmen Certificate webpage by clicking [HERE](#).

NOTE: Frontier can't order new cards for Flight Attendants .

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