

Safety Reporting

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The overall goal of Safety Reporting is to improve awareness and identify operational deficiencies by facilitating an open line of communication between the respective employee workgroups and management. All directors and managers at Frontier Airlines have committed to their respective departments to promptly respond to a report that identifies problem areas. It is the responsibility of every employee at Frontier Airlines to identify hazards. We thank you for your participation.

Safety Hotline

All safety issues should be reported as soon as possible. In order to provide every employee a method of reporting safety concerns 24 hours a day, 7 days a week, the Safety Department has established a Safety Hotline. Callers to the Hotline have the option to remain anonymous if they choose to do so. This Hotline is checked daily and issues are addressed directly with upper management.

The Safety Hotline has two phone numbers:

- 1-888-839-4510
- 720-374-7233 (SAFE)

Employees can also submit reports of safety concerns via e-mail to Fgsafety@flyfrontier.com or fax them to 720-374-8030.

Safety Suggestions

Have a suggestion for the Safety Department? Click on the below link to submit a confidential suggestion.

http://www.myfrontier.org/Safety/safety_suggestion.asp

Aviation Safety Action Program (ASAP)

The purpose of ASAP is to identify significant safety concerns and issues; operational deficiencies; non-compliance with regulations; deviations from company policies and procedures; and safety events. Safety issues are resolved through corrective actions, rather than through punishment or discipline. This program allows employees to voluntarily disclose mistakes or errors.

For personnel involved in a safety event, even a serious one, the program promises the response to reports will be both non-punitive and non-disciplinary. Names are not important, events are.

ASAP reports are submitted via [ProSafeT](#).

Incident Reporting

Inflight Incident Reports are intended for informing the company of historical events that are not covered by ASAP. Inflight Incident reports are submitted via [ProSafeT](#).

Fume Events

Fume events are reported via [ProSafeT](#).

Inflight Services Fatigue Risk Management Plan (I-FRMP)

The I-FRMP outlines Frontier Airline's policies and procedures for managing and mitigating cabin crew

member fatigue and improving alertness while on duty. A Fatigue Report is mandatory for any cabin crew member who requests release from duty due to fatigue and are submitted via [ProSafeT](#).

Team members who believe they have identified precursors to a fatigue event are encouraged to report it through Frontier's Safety Hotline, an Incident Report, an ASAP report, or by making direct contact with the Corporate Safety Department and/or a member of the Inflight Services Leadership Team.
